

Systems to Support Operations in the 21st Century

“Managing information within a business system is crucial to effective leadership”



- Become competent to lead a systems effort.
- Learn to diagnose current systems.
- Knowledge to prepare a management team.
- Execution Processes.
- Demand Management.

Course Overview

This course will assist operations people in becoming competent to lead a systems effort. Participants will learn how to diagnose current system(s), to determine strengths and deficiencies leading to a full understanding of all Business Requirements.

Who Should Attend ?

Individuals involved with supporting operations through managing information should attend. Focusing on the users of a system, this course will strengthen database core confidence, leading to leaner production and more efficient operations

SVA Mission

As a team of master educators, SVA is committed to improving the bottom line and achieving fast sustaining ROI of our clients. Moreover, understanding that our associates are our greatest assets, we've coined the phrase “people first,” as a constant reminder to the foundation of our success.

National Certification

Upon completion of the course, students will be issued a national recognized certificate accredited through SVA, known as the *Systems to Support Operations Certificate*. The certificate is nationally documented by numerous Fortune 500 companies, and will give any management team the certification necessary to remain competent and versatile in today's global market.

“SVA Certification Programs, educating tomorrow's decision makers.”



STRATEGIC
VISION ALLIANCE

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